

# Pembroke College IT Account Information

As a member of Pembroke College and the University, you have been provided with three different IT accounts which are listed below:

- **Oxford Single Sign On (SSO) –**
  - For all SSO enabled University services.
  - University websites that require SSO/Shibboleth/Webauth.
  - SSO Managed at <https://webauth.ox.ac.uk>
- **College Account –**
  - Used internally at Pembroke for wireless access and IoT.
  - Logging into computers inside college.
  - Password can be reset at <https://college-account.pmb.ox.ac.uk> (Requires SSO first)
- **Remote access account –**
  - For eduroam wireless access.
  - For Oxford-VPN access.
  - Must be initially setup by you, visit <https://register.it.ox.ac.uk> to set a password.

## MFA – (Multi-factor authentication)

Oxford University uses MFA to authenticate SSO. Please go to <https://help.it.ox.ac.uk/mfa> and setup 2 ways of authenticating your account

To activate your remote access account, you must visit: <https://register.it.ox.ac.uk>

To activate your college account, you must visit: <https://college-account.pmb.ox.ac.uk>

## Please Note:

- When you visit Oxford University protected sites, you will be prompted for your University SSO credentials.
- Your college account is **a separate account** to your University SSO and only gives you access to the services listed, please use your university SSO account for university services.
- If you have any issues please contact SOCIT support, details on the next page.

Please keep your passwords secret at all times; never let anyone use your password or IT accounts. You are responsible for the security of your accounts, if you feel that someone knows your password please inform the SOCIT team immediately and visit the relevant site above to reset your password.

Also note that **copyright infringement notices** will be enforced and a penalty will be charged, so please do think carefully if you attempt to torrent over the Pembroke college or University networks. It is most likely your account will be banned and it can take several weeks to be reinstated meaning you lose all University related SSO access in the meantime which can be extremely disruptive to you.

## SOCIT/IT SUPPORT

**SOCIT** is the name for the joint IT collaboration for a number of colleges including Pembroke. We can assist with all college member related IT matters and are usually the first point of contact if you have an IT issue. Please report any issues using the email address below or visit our office at:

**SOCIT IT OFFICE**  
**8 St Aldate's**  
**Oxford**  
**OX1 1BS**  
[it-help@pmb.ox.ac.uk](mailto:it-help@pmb.ox.ac.uk)  
**01865 286001**

Please also see our support page on the Intranet: <https://intranet.pmb.ox.ac.uk/it-information>

## University IT Services Support

**IT Services** are the University's IT department and they should be contacted if you have any issues with your SSO or University services like email, OneDrive, Teams and eVision/SITS.

**IT Services Helpdesk**  
**01865 612345**

Report a request to IT Services - <https://oxford.saasiteu.com/>  
<https://www.it.ox.ac.uk/getting-help>

## Wireless Access in College

As a student SOCIT recommends using **PMB-Members** to connect to the internet, we also provide access to **Eduroam** but this should only really be used as a backup, when roaming across Oxford or if you are experiencing issues with your PMB College account.

To access **PMB-Members** you must first set a password at: <https://college-account.pmb.ox.ac.uk>

**Username:** pemb1234 (Same as your SSO)

**Password:** What you have set on the page <https://college-account.pmb.ox.ac.uk>

On some devices (Android, Google) you will need to set the below configuration in the advanced Wi-Fi Options:

**Phase 1 Auth:** PEAP

**Phase 2 Auth:** MSCHAPSV2

**Certificate:** Do Not Validate.

If you do run into issues joining PMB-Members please send an email to [it-help@pmb.ox.ac.uk](mailto:it-help@pmb.ox.ac.uk) and we will assist you asap.

## Useful Info and Links

### Eduroam (Wireless):

To access Eduroam you must first register your **remote access** account by visiting the following link:

- <https://register.it.ox.ac.uk>

Username for your (Remote access) eduroam account is in the format of:

- [pembxxx@OX.AC.UK](mailto:pembxxx@OX.AC.UK) (the suffix MUST be capitalised)

Please see this link for additional support:

<https://help.it.ox.ac.uk/network/wireless/services/eduroam/index>

### PMB-IoT (Wireless):

Games consoles, Smart TVs, Alexa's, Firesticks, Google Home and other Internet of things (IoT) device can be connected to the IoT network

Detailed instructions <https://intranet.pmb.ox.ac.uk/network-access>

### Printing

Students can print to various photocopiers around the college using mobility print, web print or email to print.

Photocopiers are located in:

- Library
- Staircase 1 – First floor landing
- Staircase 10 – Bottom Floor
- Farthings Cafe

Detailed instructions - <https://intranet.pmb.ox.ac.uk/printing>

### University SSO and Office 365:

Your University SSO account, managed by central IT services, gives you access to your University e-mail, Teams, OneDrive file storage and Office 365 applications.

You can also install Office 365 on to your own Windows/Mac devices. To access please visit <https://office.com> and log in using your University SSO account.

For more information please see: <https://help.it.ox.ac.uk/nexus365/index>

Your University SSO account can be reset by going to the following URL and following the onscreen options:

- <https://webauth.ox.ac.uk>

**Take note when resetting your passwords, you will then have to change the saved password on any of your devices otherwise you may run into issues with your account being disabled.**

## Cyber Security:

Please stay safe online by following best practice, the University's cybersecurity team has published information so you can keep yourself, others and your devices safe online.

<https://www.infosec.ox.ac.uk/want> - Please familiarise yourself with these topics.

<https://www.infosec.ox.ac.uk/phishing> - Phishing is a major problem when using university email.

<https://www.infosec.ox.ac.uk/news> - Latest cyber news straight from the University Infosec team.