

how



PEMBROKE
COLLEGE OXFORD

Information for Parents and Guardians: Student Confidentiality

Information for parents and guardians

Being at university is an exciting and transformational time – but there can be times when some students struggle with the demands of studying or with life in general. We recognise that this can also be a challenging time for parents and guardians.

We make it our absolute priority at Pembroke to work with our students to promote good physical and mental health, and to support those who need help and ask you to encourage them to access support as necessary.

What we are able to tell you as a parent or guardian

Our [confidentiality policy](#) recognises our students as independent adults. We therefore require student consent to talk to anyone outside the college about them, including parents and guardians.

We cannot confirm to a third party if someone is a student at the college, or their whereabouts. However, we will follow up on any concerns raised about one of our students. A good point of contact in these circumstances is our Welfare Lead, [Adam Griffiths](#), and if he is not available, the Lodge.

We require all students to provide the details of a trusted contact when they register for their programme of study. This may be a parent, guardian or other responsible individual. The college will use trusted contact details only in very serious situations when it's in the student's 'vital interests' that we do so.

Any decision to make contact with a student's trusted contact will be taken by a nominated college officer with the agreement of at least two college officers.